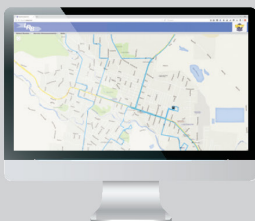


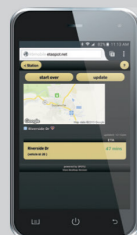


# GET YOUR BUS ROUTES ON THE GO!

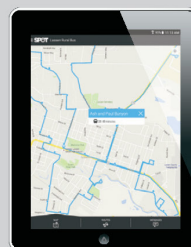
From your computer:  
LRBPUBLIC.ETASPOT.NET



From your mobile:  
LRBMOBILE.ETASPOT.NET



Download the app from the  
APP STORE



VIEW ROUTES ❖ SYSTEM ALERTS  
REAL-TIME STATUS UPDATES ❖ 100% FREE

VISIT OUR  
MOBILE SITE



DOWNLOAD THE SPOT APP FOR  
YOUR MOBILE DEVICE



Questions?  
(530) 252-7433

## BUS REGULATIONS

- ❖ Avoid unnecessary conversation with the driver while the bus is in motion.
- ❖ Carriages and strollers must be folded and out of the aisle.
- ❖ Eating or drinking open containers is not allowed on the buses.
- ❖ **NO SMOKING** in or around buses, bus stops and bus shelters. *This includes e-cigarettes.*
- ❖ Pets, other than service animals, must be kept in pet carriers.
- ❖ Shirts and shoes must be worn while on the bus.
- ❖ Defacing LRB property in any way will not be tolerated.
- ❖ Music/video devices are allowed only when headphones are used.
- ❖ Weapons of any kind will not be tolerated in or around LRB facilities or vehicles.
- ❖ Profanity (*swearing or cursing*) is not allowed.
- ❖ **NO LITTERING** on buses, bus stops or bus shelters.
- ❖ Unruly or bothersome behavior is not allowed.
- ❖ Children 10 years of age or under must be accompanied by an adult.
- ❖ Up to 3 children under age 6 ride for free; after that the reduced fare applies
- ❖ Do not block the exit. Please leave the front seats vacant for persons who are elderly or have a disability.
- ❖ A person may not be in a LRB facility or vehicle with an unavoidable grossly repulsive odor so extreme it causes a nuisance, unreasonably interferes with the use, operation, or enjoyment of the LRB facilities or vehicles for LRB representatives or patrons, or creates an unsafe condition. Extreme odors may arise from a variety of sources, including one's body, possessions, clothing, food, chemicals, or accompanying animals. CIVIL CODE SECTION 3479-3486.5

## CUSTOMER SERVICE

### LOST & FOUND

Items left on a bus are turned into the LRB Office at 701-980 Johnstonville Road. You can check on Lost and Found items by calling 530-252-7433.

### MOBILITY DEVICES & WHEELCHAIRS

All LRB buses are equipped to accommodate mobility devices and contain two wheelchair securements. The LRB driver will assist you.

### SUGGESTIONS, COMMENTS or COMPLAINTS

Your comments, suggestions and complaints are important! Please call or write us about LRB service:

**Lassen Transit Service Agency**

707 Nevada Street, Suite 4, Susanville, CA 96130

Phone: 530-251-8288

**Paratransit Services Local Office:** 530-252-7433

Corp. Office: 360-377-7176

530-252-RIDE (7433)



LASSEN RURAL BUS



Rider's  
Guide

VISIT OUR  
MOBILE SITE



DOWNLOAD THE SPOT APP FOR  
YOUR MOBILE DEVICE



Lassen Rural Bus is now on Facebook,  
Check us out and "Like Us"  
for updates on LRB Service or Events

UPDATED JULY 2021

RIDING THE BUS IS EASY

- 1. **CHECK YOUR MAP & SCHEDULE** for the bus route locations and times that best suit your needs.
- 2. Arrive at least ten minutes before your bus is scheduled to depart.
- 3. **RURAL AREAS**—Flag down the bus by waving your hand at any safe location proceeding in the correct direction along the route. Weather conditions may prevent stopping at some “flag” locations. Wear reflective clothing and/or carry a light when dark.  
**CITY ROUTE**—You must wait at designated bus stops or bus shelters for pickups and drop offs.
- 4. Have your **EXACT FARE** ready to drop into the fare box. **(Driver DOES NOT carry change.) You will not be allowed to board if you don’t have fare or a valid pass.**
- 5. When you are about a block from your stop, pull the destination cord which is located along each side of the bus. Otherwise inform the bus driver if you wish another stop, available on “Flag Routes” only.
- 6. **DRIVERS MUST LEAVE ON TIME.** Please be ready at the designated time and place.

BUS PASSES & FARES

All bus routes have Monthly & Daily Passes available. You may purchase a pass for any route at the LRB Office, designated outlets or on the bus. Individual fare information for specific routes can be found on the route maps in **the Guide**. Reduced fares are available for K-12 students, seniors (over age 60), children under 6 years old, and disabled riders. For information call the office at 530-252-7433.

COLLEGE PASSES

All registered Lassen Community College students receive free LRB bus service. Show your current LCC Student ID card. **NOTE: College passes are valid during the current semester enrolled and expire at the end of that semester.**

KOOL KID PASSES

These are available to children ages 6 to 17 and are valid from Memorial Day through Labor Day.

PASSES	GENERAL	REDUCED	w/BASE ACCESS
Monthly System Pass	\$90	\$45	N/A
Monthly City Pass	\$40	\$20	N/A
Kool Kid	\$15	N/A	N/A
Daily City Pass	\$3	\$1.50	N/A
Daily Systemwide	\$5	\$2.50	\$5.50
Monthly Commuter	\$90	N/A	\$105

BUS ROUTES

Lassen Rural Bus public transit service provides Commuter Route service, Fixed Route service, Deviated Fixed Route service, and Demand Response Route service. A Deviated Fixed Route bus may deviate up to ¾ of a mile off the regular route. Please see route maps in the Rider’s Guide for complete information on each route.

In addition to the above routes, Lassen Rural Bus offers the following services:

DIAL-A-RIDE SERVICE

Is provided as complementary service to the Susanville City Route providing door to door transportation to customers who are 60 years of age & over or are disabled. **Note—Dial-A-Ride service requires a 1 day in advance reservation.** To qualify for this service, applications must be obtained and returned for approval to the LRB office. Please contact LRB at 530-252-7433 for more information.

RENO BUS SERVICE

Lassen Transit Service Agency has partnered with the Modoc Transit Agency for bus service to Reno, Nevada on, Mondays, Wednesdays, and Fridays. The service is provided by the Modoc Sage Stage. You must call the Sage Stage at 530-233-6410 to reserve a seat.

CHARTER BUS SERVICE

**Call 530-251-8305 for more information on service availability. 60 days notice required.**

PLUMAS COUNTY TRANSIT CONNECTION

LRB connects with Plumas Transit in the town of Chester using the West County bus. Call 252-7433 for details.

LASSEN SENIOR SERVICES (530-257-2113)

This service is available to the senior population. Transportation is available for trips to the Lassen Senior Services nutrition sites located in Susanville, Westwood and Doyle. In addition transportations services are also provided for medical appointments, shopping, banking and post office.

BIG VALLEY 50 PLUS (530-294-5745)

Big Valley 50 Plus (BV50Plus) provides public transportation services to people of all ages in Northern Lassen County. BV50P offers local route Tuesday through Thursday and trips to Redding, Klamath Falls and Susanville on different Mondays of the month.

HOLIDAYS

LRB does not operate on Sundays or on New Year’s Day, Martin Luther King Jr.’s Birthday, President’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Day After, Christmas Eve and Day. This schedule is subject to changes so please pay attention to notices posted on the buses.

SERVICE INTERRUPTIONS

All LRB routes are subject to interruptions due to adverse weather conditions such as snow or high winds. Snow routes are indicated on individual route maps. When weather conditions are poor call LRB at 530-252-7433, CHP at 530-257-2191 or Caltrans 800-427-7623 for road conditions. You can also check our Facebook page for current route information or call the LRB office at 530-252-7433.

For more detailed information on the Lassen Rural Bus public transit system and services please visit our websites:

[www.lasentransportation.com](http://www.lasentransportation.com)  
[www.lrbpublic.etaspot.net](http://www.lrbpublic.etaspot.net)

SERVICE ANIMALS

Service Animals are welcome on all Lassen Rural Bus transit vehicles. The driver may ask to confirm your animal is a service animal.

Service Animals as defined under ADA regulation part 37 are welcome aboard LRB vehicles and are the responsibility of the rider. Pets, comfort and therapy animals may travel with riders when in pet carriers. “Service Animal means any guide dog, signal dog or other animal individually trained to work or perform tasks for an individual with a disability including, but not limited to guiding individuals with impaired vision, alerting individuals with impaired hearing to intruders or sounds, providing minimal protection or rescue work, pulling a wheelchair or fetching dropped items.

SERVICE ANIMAL OWNER RESPONSIBILITIES:

The rider is responsible for the care and supervision of their service animal while on board.



WE REQUIRE RIDERS TO FOLLOW THESE GUIDELINES:

- 1. Your animal must be on a leash or in a container, remain under your control and behave appropriately.
- 2. Your animal must remain at your feet out of the way of foot or wheel traffic or on your lap. It may not sit on a vehicle seat.
- 3. The animal must not be aggressive toward people or other animals.
- 4. You are responsible for any damage or soiling caused by your animal.



**SUSANVILLE CITY ROUTE**—Provides route service to schools, governmental, residential and commercial areas within the city limits of Susanville. Route runs Monday through Saturday, except on holidays which are listed in the back of the Rider’s Guide. You must be at a designated bus stop location noted on route map for pick-up and drop-off service; there is no flag service. **Saturday Bus Service ONLY RUNS BETWEEN the hours of 8:00 AM & 3:52 PM. TIMES WHERE SATURDAY ROUTE DOES NOT RUN, ARE SHADED.**

BUS STOP LOCATIONS		MORNING ROUTE					AFTERNOON/EVENING ROUTE							
1	Riverside Drive	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00	
2	Walmart													
3	Social Security Office													
4	S. Fairfield & Main St.													
5	Eskaton Apts.													
6	Susanville Police Station													
7	Susanville IGA Market													
8	Lassen Historical Museum	7:11	8:11	9:11	10:11	11:11	12:11	1:11	2:11	3:11	4:11	5:11	6:11	
9	Weatherlow & Chestnut													
10	Susanville Indian Rancheria													
11	Susanville Garden Apts.													
12	Woodside & Paiute Ln.													
13	Susanville Ranch Park													
14	Cherry Terrace													
15	Meadowbrook Apts.													
16	N. Roop & Willow Apts.													
17	N. Roop & Nevada St.													
18	City & County Offices	7:20	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20	5:20	6:20	
19	Gay & Main St.													
20	S. Lassen & Cottage St.													
21	Credence High School													
22	Railroad Depot													
23	Community Swimming Pool													
24	Richmond Road													
25	Modoc St. & Shasta St.													
26	Orange & Limoneria													
27	Senior Nutrition Center													
28	Susan River Apartments*													
29	Alexander & Riverside													
30	Burger King/Chevron Gas	7:31	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:31	4:31	5:31	6:31	
31	Main & Ash St. (Hwy 139)													
32	4th & Ash Streets													
33	Bunyan & Ash Streets													
34	Millview Apartments													
35	Lassen Community College	7:37	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37	5:37	6:37	
36	Banner Lassen Hospital													
37	Upper Rancheria													
38	Numa & Cameron													
39	Diamond Mtn. Casino	7:45	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45	5:45	6:45	
40	Public Health Complex													
41	EDD/Alliance for WF Dev.													
42	Bunyan & Ash Streets													
43	4th & Ash Streets													
44	Ash & 1st Streets													
45	Main St. & S. McDow													
46	Dollar General													
46	Safeway Shopping Center	7:55	8:55	9:55	10:55	11:55	12:55	1:55	2:55	3:55	4:55	5:55	6:55	



BUS FARES							
SUSANVILLE CITY ROUTE							
PER RIDE		DAILY PASS		MONTHLY PASS		DIAL-A-RIDE	
General	Reduced	General	Reduced	General	Reduced	PER RIDE	
\$1	50¢	\$3	\$1.50	\$40	\$20	\$1.75	

SUSANVILLE "EXPRESS" CITY ROUTE (Mon-Fri)

BUS FARES

PER RIDE	
General	Reduced
\$1	50¢

DAILY PASS

General	Reduced
\$3	\$1.50

MONTHLY PASS

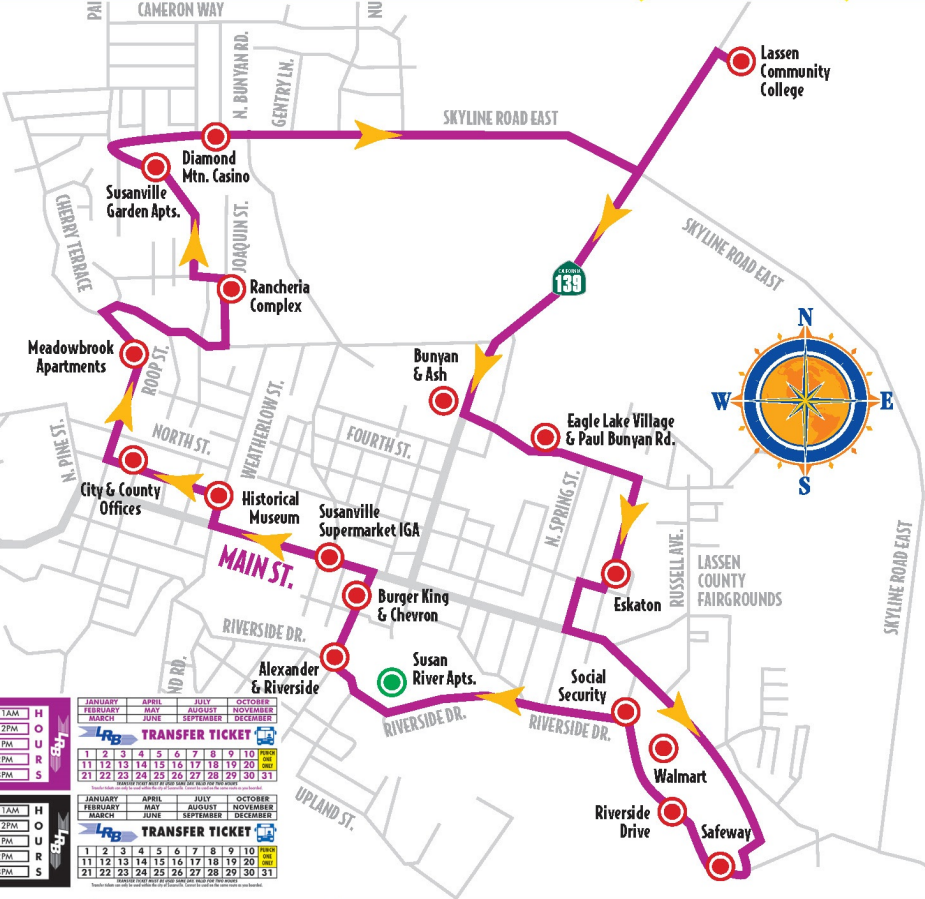
General	Reduced
\$40	\$20

PASSENGERS CAN REQUEST TRANSFER TICKETS FOR OTHER SUSANVILLE CITY ROUTE.

TRANSFER TICKETS MUST BE USED SAME DAY AND ARE VALID FOR TWO HOURS  
Transfer tickets can only be used within the city of Susanville.  
Cannot be used on the same route as you boarded.

TRANSFER TICKET	
11AM	H
12PM	O
1PM	U
2PM	R
3PM	S

TRANSFER TICKET	
11AM	H
12PM	O
1PM	U
2PM	R
3PM	S



BUS STOP LOCATIONS

- 1 Lassen Community College
- 2 Bunyan & Ash Streets
- 3 Eagle Lake Village—Paul Bunyan Rd
- 4 Lassen Manor Apts.
- 5 Safeway
- 6 Riverside Dr.
- 7 Walmart
- 8 Social Security Office
- 9 Susan River Apts. (On Demand)
- 10 Alexander & Riverside
- 11 Burger King
- 12 Susanville IGA Market
- 13 Lassen Historical Museum
- 14 City & County Offices
- 15 Meadowbrook Apartments
- 16 Glenn & Joaquin St.
- 17 Susanville Garden Apartments
- 18 Casino (Skyline Rd)

MORNING ROUTE

10:37	11:07	11:37
10:42	11:12	11:42
10:46	11:16	11:46
10:49	11:19	11:49
10:53	11:23	11:53
10:56	11:26	11:56
11:02	11:32	12:02

AFTERNOON ROUTE

12:07	12:37	1:07	1:37	2:07	2:37	3:07	3:37
12:12	12:42	1:12	1:42	2:12	2:42	3:12	3:42
12:16	12:46	1:16	1:46	2:16	2:46	3:16	3:46
12:19	12:49	1:19	1:49	2:19	2:49	3:19	
12:23	12:53	1:23	1:53	2:23	2:53	3:23	
12:26	12:56	1:26	1:56	2:26	2:56	3:26	
12:32	1:02	1:32	2:02	2:32	3:02	3:32	

EAGLE LAKE DEMAND RESPONSE ROUTE—Provides service on Saturdays along the west side of Eagle Lake starting and ending in Susanville. Service begins Saturday of the Memorial Day weekend. Service ends on Labor Day weekend **OR**, weather permitting, the final Saturday of September. *Service is by appointment only. You must call by 5pm the Wednesday before your trip on Saturday.*

EAGLE LAKE BUS SCHEDULE—SATURDAYS ONLY  
(Except Selected Holidays Listed In The Rider's Guide)

MORNING/MID-DAY RUN

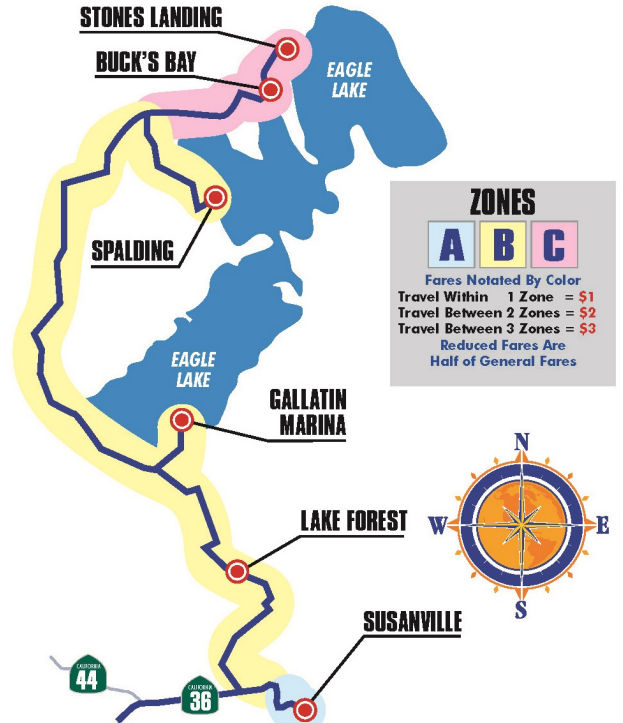
DEPARTS	Riverside Drive	10:00
	Diamond Mountain Casino	10:07
	Main & Gay Street	10:12
	Lake Forest Drive & Eagle Lake Road	10:20
	Gallatin Marina/Beach	10:50
	Spalding (Eagle Lake General Stor)	11:15
	Buck's Bay @ Lakeside Drive	11:25
ARRIVES	Mariner's Resort @ Stone's Landing	11:31
DEPARTS	Mariner's Resort @ Stone's Landing	11:35
	Buck's Bay @ Lakeside Drive	11:42
	Spalding (Eagle Lake General Store)	11:52
	Gallatin Marina/Beach	12:25
	Lake Forest Drive & Eagle Lake Road	12:55
	Main & Gay Street	1:05
	Diamond Mountain Casino*	1:10
ARRIVES	Riverside Drive	1:15

EVENING ROUTE

DEPARTS	Riverside Drive	3:00
	Diamond Mountain Casino	3:07
	Main & Gay Street	3:12
	Lake Forest Drive & Eagle Lake Road	3:20
	Gallatin Marina/Beach	3:50
	Spalding (Eagle Lake General Store)	4:15
	Buck's Bay @ Lakeside Drive	4:25
ARRIVES	Mariner's Resort @ Stone's Landing	4:31
DEPARTS	Mariner's Resort @ Stone's Landing	4:35
	Buck's Bay @ Lakeside Drive	4:42
	Spalding (Eagle Lake General Store)	4:52
	Gallatin Marina/Beach	5:25
	Lake Forest Drive & Eagle Lake Road	5:55
	Main & Gay Street	6:05
	Diamond Mountain Casino*	6:10
ARRIVES	Riverside Drive	6:15

\*This stop will be skipped if there are no riders wishing to be dropped off.

Lassen Rural Bus is a great source for recreational use. With stops at Coppervale ski area in the Winter, the Bizz Johnson trail during summer and fall, and trips to Eagle Lake (by Appointment Only), you can enjoy the service year round.



# ZONES

A	B	C
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Fares Notated By Color

Travel Within 1 Zone = \$1

Travel Between 2 Zones = \$2

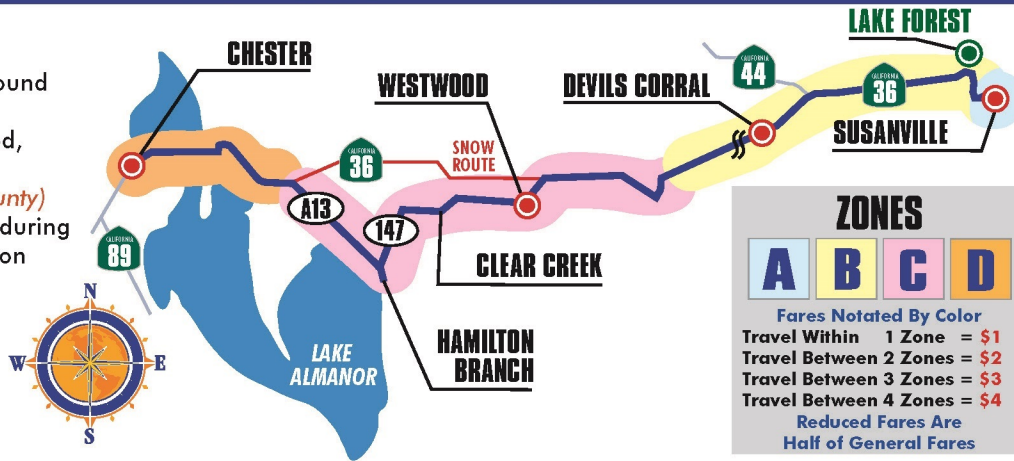
Travel Between 3 Zones = \$3

Reduced Fares Are  
Half of General Fares

## WEST COUNTY ROUTE

**WEST COUNTY DEVIATED FIXED ROUTE**—Provides round trip service between Susanville, Westwood, Lake Almanor, and Chester (Plumas County) three times per day during the week and twice on Saturdays.

**"Flag"**  
the Bus Anywhere  
Along the Route at  
any Safe Location  
for a Pick-up.



### WEST COUNTY ROUTE SCHEDULE (Monday Through Friday)

#### MORNING ROUTE

Riverside Drive	5:21
Main & Gay Street	5:26
Westwood (Fire Hall)	6:01
Clear Creek (Community Park)	6:07
Hamilton Branch (Diner)	6:13
<b>ARRIVE</b> Chester (Holiday Mkt.)	6:25
<b>DEPART</b> Chester (Holiday Mkt.)	6:30
Hamilton Branch (Strip Mall)	6:42
Clear Creek (Across from Comm. Park)	6:48
Westwood (Community Center)	6:54
<b>Lake Forest (On Demand)</b>	
Main & Gay Street	7:26
Lassen Community College	7:34
Safeway	7:40
Riverside Drive	7:43

#### MID-DAY ROUTE

Riverside Drive	12:10
Lassen Community College	12:17
Diamond Mountain Casino	12:22
Main & Gay Street	12:27
Devil's Corral	12:35
Westwood (Fire Hall)	1:02
Clear Creek (Community Park)	1:08
Hamilton Branch (Diner)	1:14
<b>ARRIVE</b> Chester (Holiday Mkt.)	1:26
<b>DEPART</b> Chester (Holiday Mkt.)	1:31
Hamilton Branch (Strip Mall)	1:43
Clear Creek (Across from Comm. Park)	1:49
Westwood (Community Center)	1:55
<b>Lake Forest (On Demand)</b>	
Main & Gay Street	2:27
Lassen Community College	2:35
Riverside Drive	2:44

#### EVENING ROUTE

Riverside Drive	5:15
Lassen Community College	5:22
Diamond Mountain Casino	5:27
Main & Gay Street	5:32
<b>Lake Forest (On Demand)</b>	
Devil's Corral	5:40
Westwood (Fire Hall)	6:07
Clear Creek (Community Park)	6:13
Hamilton Branch (Diner)	6:19
<b>ARRIVE</b> Chester (Holiday Mkt.)	6:31
<b>DEPART</b> Chester (Holiday Mkt.)	6:36
Hamilton Branch (Strip Mall)	6:48
Clear Creek	6:54
Westwood (Community Center)	7:00
Main & Gay Street	7:32
Lassen Community College	7:39
Riverside Drive	7:45

### WEST COUNTY SATURDAY ROUTE SCHEDULE (There is no Mid-Day Trip on Saturday West Country Route)

#### MORNING ROUTE

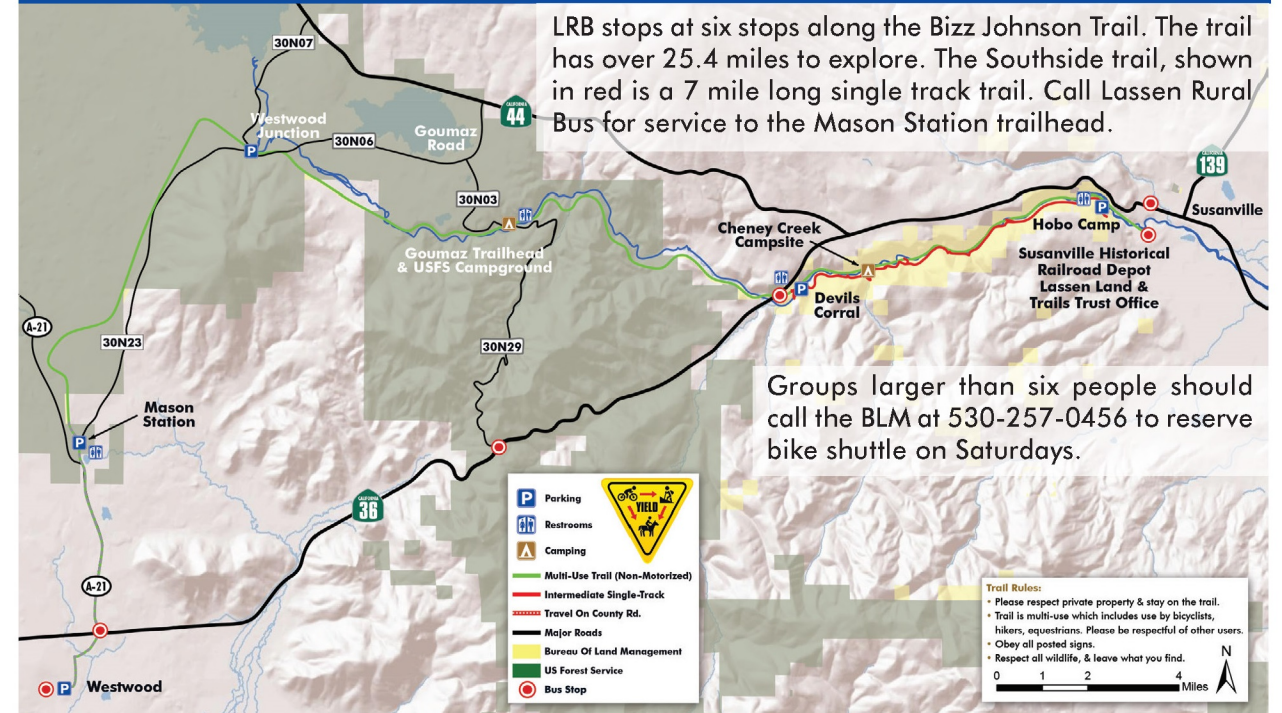
Riverside Drive	8:20
Lassen Land & Trail Depot (Bizz Johnson)	8:30
Main & Gay Street	8:35
Devil's Corral	8:45
Westwood (Fire Hall)	9:10
Clear Creek (Community Park)	9:16
Hamilton Branch (Diner)	
<b>ARRIVES</b> Chester (Holiday Market)	9:34
<b>DEPARTS</b> Chester (Holiday Market)	9:39
Hamilton Branch (Strip Mall)	
Clear Creek (Across From Community Park)	9:57
Westwood (Community Center)	10:03
<b>Lake Forest (On Demand)</b>	
Main & Gay Street	10:35
Lassen Land & Trail Depot (Bizz Johnson)	10:40
Diamond Mountain Casino (Drop Off Only)	10:46
Riverside Drive	10:55

#### AFTERNOON ROUTE

Riverside Drive	3:00
Lassen Land & Trail Depot (Bizz Johnson)	3:05
Diamond Mountain Casino	3:13
Main & Gay Street	3:18
Devil's Corral	3:27
Westwood (Fire Hall)	3:54
Clear Creek (Community Park)	4:00
Hamilton Branch (Diner)	
<b>ARRIVES</b> Chester (Holiday Market)	4:18
<b>DEPARTS</b> Chester (Holiday Market)	4:23
Hamilton Branch (Strip Mall)	
Clear Creek (Across From Community Park)	4:41
Westwood (Community Center)	4:47
<b>Lake Forest (On Demand)</b>	
Main & Gay Street	5:18
Lassen Land & Trail Depot (Bizz Johnson)	5:22
Riverside Drive	5:27

## BUS SERVICE FOR BIZZ JOHNSON TRAIL

LRB stops at six stops along the Bizz Johnson Trail. The trail has over 25.4 miles to explore. The Southside trail, shown in red is a 7 mile long single track trail. Call Lassen Rural Bus for service to the Mason Station trailhead.



Groups larger than six people should call the BLM at 530-257-0456 to reserve bike shuttle on Saturdays.

### LRB BICYCLE GUIDE

Each bus on the LRB system is equipped with a bicycle rack that will hold two bikes. Cyclists are responsible for loading and securing their own bikes.

**Your safety is important.** In order to provide the safest possible use of the bike racks, please follow the following directions when using the bicycle racks.

1. Have your bike ready to load. Remove water bottles, pumps or any loose items that might fall off when the bus is in motion.
2. Tell the bus driver that you are loading a bicycle. **DON'T ASSUME THE DRIVER SEES YOU.**
3. Load and unload from the curbside only. Don't step out into traffic.
4. Pull up on the handle to release and fold down the bike rack
5. Lift your bicycle onto the rack, fitting the wheels into the slots. Each slot is labeled for front and rear tires.
6. Raise the spring loaded



support arm over the top of the front tire. Make sure the support arm is resting on the tire and not the fender or frame.



**When unloading your bicycle, please follow the following directions.**

1. Tell the bus driver that you are planning on unloading your bicycle.
2. Raise the support arm off the tire and down out of your way. Lift your bicycle out of the rack.
3. Refold the rack up into the locked position if no other bicycle is in the rack.
4. Tell the bus driver that you are done unloading.



